

Corona and its impact

Provision of services

Visit Mechelen & Meet in Mechelen



**VISIT
MECHELEN**

Consequences for tourist offering

Mechelen follows federal government regulations to contain the spread of the Corona virus.

Until at least Friday April 3rd, monuments, museums, attractions, cafés and restaurants will be closed and all public events postponed or cancelled in a bid to combat the spread of the Corona virus COVID-19.

- The **Tourist Information Office** and **UiT in Mechelen** will close until at least 03/04. We will continue to be contactable by email, telephone and social media during our opening times.
- **Museums** and **attractions** will close until at least 03/04. For specific information about a particular location, please refer to the relevant organization.
- **Cafés and restaurants** will be closed until at least 03/04, with the exception of certain takeaway restaurants.
- All **shops** providing essential services, such as food shops, animal food shops and pharmacies, will remain open, including at weekends. Other shops will close at the weekends.
- **Events** have been cancelled until at least 03/04. For specific information about a particular event, please refer to the relevant organization.
- Some **hotels** are closed, other will remain open until further notice; hotel restaurants will close. Check their websites for up-to-date information.
- With the exception of **St Rumbold's Cathedral**, the **Basilica of Our Lady of Hanswijk** and the **Church of Our Lady of Leliëndaal**, the historical churches will close.
- City parks and gardens will remain open.

Travel information for international travellers: www.visitflanders.com

Reception desk

The Tourism desk at the Schepenhuis, as well as the St Rumbold's Tower desk, will be closed until at least 3/4.

Visit Mechelen is contactable by telephone, email or social media.

- Please note: if you phone, be sure to leave your phone number in case the voicemail cuts in. Your number does not appear on our device.

Visit Mechelen is contactable by phone between

- Until 31/3
 - Mondays to Saturdays: 10-16.00 hrs (up to and incl. 31/3)
 - Sundays: 12.30-16.00 hrs
- From 1/4 (summer timetable)
 - Mondays to Fridays: 10-17.00 hrs
 - Saturdays: 10-16.00 hrs
 - Sundays: 12.30-16.00 hrs

Contact

- visit@mechelen.be
- +32 15 29 76 53
- +32 15 29 76 54
- www.visitmechelen.be
- www.facebook.com/visitmechelen
- www.instagram.com/visitmechelen

Group bookings

All reservations for group visits due to take place up to and including 3/4, have been cancelled. Customers will be informed.

New reservations (events from 4/4) will be processed. The group bookings team is contactable by email or telephone.

Contact

- groups@mechelen.be
- +32 15 29 76 57

The group bookings team is contactable by phone between

- Until 31/3
 - Mondays to Saturdays: 10-16.00 hrs (up to and incl. 31/3)
 - Sundays: 12.30-16.00 hrs
- From 1/4 (summer timetable)
 - Mondays to Fridays: 10-17.00 hrs
 - Saturdays: 10-16.00 hrs
 - Sundays: 12.30-16.00 hrs

Ticketing

All shows up to and including 3/4 have been cancelled or postponed. Customers will be informed by the organizer.

The UiT desk at the Schepenhuis is closed. UiT in Mechelen is contactable by phone, email or social media.

Contact

- uit@mechelen.be
- +32 15 29 76 54
- +32 15 29 76 53
- www.facebook.com/uitinmechelen

Meet in Mechelen

All on-going and new MICE-related enquiries and applications will be monitored and followed up.

The Meet in Mechelen team is contactable by email or telephone.

- Please note: if you phone, be sure to leave your phone number in case the voicemail cuts in. Your number does not appear on our device.

Contact

- meetinmechelen@mechelen.be
- www.meetinmechelen.be
- +32 15 29 77 55

Latest information

- Latest information for international travellers
 - www.visitflanders.com
- Latest information about local attractions, accommodation and other providers/suppliers
 - Via our partner websites
- Latest information for the tourist sector
 - <https://www.toerismevlaanderen.be/nieuws/coronavirus-toerismevlaanderen-ondersteunt-en-informeert-toeristische-sector>
- Latest information provided by Mechelen city council
 - www.mechelen.be/corona